

## Handyman Frequently Asked Questions

### What types of home services do you provide?

To put it simply, we provide Total Home Care services, including maintenance and repair. Our services cover common everyday chores, seasonal tasks, and special projects. We will work both inside and outside your home to handle all your needs.

### How do I know how much my project will cost?

Your Valor Home Services expert will come to your home and discuss your project with you in detail. If you like, you can provide us with all the information we need with pictures and in most cases we can provide an over the phone estimate range. Once we have all the information, you will be presented with a detailed firm quote for all the work.

### How do you charge?

Valor charges by the project on most projects, not by the hour, so you know exactly what to expect.







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### What do I need to do to prepare for my project?

It's simple! Move anything that could be disturbed away from the work area. Ensure pets and/or children are in the least disruptive space throughout the progress of the project. If you prefer to be home while we work, we can work around you as you go throughout your day.

#### Do I have to be home when you do my project?

It is quite common for us to work while you are out of the house. Typically, homeowners will provide us either a garage code or key to enter the house. You can rest assured that our handymen are insured and go through a background check. We know your home is your safe haven, so earning your trust is paramount. Also, it is perfectly fine if you are home while we work. We are happy to work with your schedule and comfort level.

# How do you handle items that need to be purchased for my project?

Your Valor Home Services expert can provide you a list of materials that you can purchase yourself, but if you can't find the time, we understand. Simply allow Valor Home Services to purchase on your behalf the materials you have both agreed upon in writing.